

Chapter 7 Business in Management

There are critical differences between leadership and management.
Phillip M. Kibort. [“Management vs. leadership.”](#) Physician Executive. November-December 2004. FindArticles.com. Accessed November 4, 2006.

Managers who collaborate with others actually gain power by sharing it.
G. A. Marken. [“Collaboration: Managers Who Share Power, Have More Power.”](#) Enterprise Networks & Servers. May 2004. FindArticles.com. Accessed November 5, 2006.

McDonald’s Hamburger University is a recognized model for management training.
Geoff Williams. [“Behind the arches: our writer takes a sneak peek into the training grounds of McDonalds’ franchisees: hamburger university.”](#) Entrepreneur. January 2006. FindArticles.com. Accessed November 5, 2006.

Successful managers must learn to control their emotions.
N. Jonas Ohrberg. [“Keeping a cool head: the need to consider the emotional element of recreation management.”](#) Parks & Recreation. July 2005. FindArticles.com. Accessed November 5, 2006.