

Chapter 24 Protecting Consumers

Section 24.1 Consumer Organizations and Agencies

Section Summary with Key Terms and Academic Vocabulary

Consumer Organizations and Agencies All consumers encounter purchasing problems at some point. Fortunately, there are ways that you can resolve issues yourself. Consumer advocate groups work to protect, inform, and defend consumers. Many organizations are nonprofit associations that monitor consumer information and work to prevent unfair treatment of consumers. In addition, government agencies and organizations enforce consumer protection laws and provide consumer information.

Key Terms _____

consumer advocates Groups and individuals who work to protect, inform, and defend consumers

grade labels Labels indicating the level of quality of foods

recall An order to take back and repair or replace a product that has defective parts

legal monopoly A company that is allowed to operate without competition

licenses Legal permits to conduct business

Academic Vocabulary _____

behalf In the interest of or to benefit someone else

panel A group of persons who discuss a topic of public interest

supplement Something that completes or makes an addition

assurance A statement intended to inspire confidence