

◇ Chapter 7: Section 1
Understand Conflict

Reteaching Activities

MANAGING CONFLICT

Part I Directions: Write the term from the following list that matches each definition in the chart below: *mediator, compromise, validation, negotiation, setting limits.*

Term	Definition
1.	Agreeing on the points to be argued
2.	Acknowledging the other's point of view in a respectful way
3.	One who helps others negotiate, compromise, and better understand each other
4.	Suggesting solutions and seeking points of agreement
5.	Giving in on some points of disagreement and having one's way on others

Part II Directions: Name six things you can do to avoid conflict.

SKILLS FOR RESOLVING CONFLICTS

Directions: Below is an outline of skills helpful in resolving conflicts. Use your book to complete the missing sections.

I. Use good communication skills.

A. Listening Skills

1. _____

2. _____

3. _____

B. Speaking Skills

1. _____

2. _____

II. Use self-control.

A. _____

B. _____

III. Choose the right time.

A. _____

B. _____

C. _____

IV. Use these three other tips.

A. _____

B. _____

C. _____