Use with Chapter 11

## Activity 59

## **Consumer Tips**

**Directions:** Each of the sentences below has to do with consumer rights. Complete each sentence and use it as a clue to help you supply the missing letters in the corresponding numbered item. When you have finished the puzzle, the word reading down in the circles will describe a wise consumer.

- 1. The consumer's right to be \_\_\_\_\_\_ is fulfilled by the facts provided in advertisements and on labels.
- **2.** Being \_\_\_\_\_\_ means using a polite and respectful manner with salespersons and other customers.
- **3.** The consumer's right to \_\_\_\_\_ allows you to return merchandise that is unsatisfactory.
- **4.** Before making major \_\_\_\_\_\_, you should gather information about a product.
- **5.** Each store has a rule, or \_\_\_\_\_\_, concerning the return or exchange of merchandise.

- **6.** The return of money for an unsatisfactory purchase is a(n)
- **7.** The consumer's right to \_\_\_\_\_ assures that products, if used properly, will not cause harm or injury.
- **8.** When a guarantee runs out, it
- **9.** Another word for *purchase* is
- **10.** Taking items from a store without paying for them is \_\_\_\_\_.
- **11.** To trade one item for another is to make a(n) \_\_\_\_\_.